

*Do individual healthcare professionals meet the Fund's definition of an Expert Organization?*

No. Individual healthcare professionals do not meet the Fund's definition of an Expert Organization. Their demonstrated support may increase the competitiveness of your submission, but their support will not be considered when determining whether the application meets the Fund's minimum support requirements from an Expert Organization.

*Do Knowledge Keepers (traditional healers) within First Nations Communities meet the Fund's definition of an Expert Organization?*

First Nations, Inuit, and Métis Peoples who live in the territory that is today known as Canada are offered health services that are often not reflective of the worldviews or definitions of health they uphold. There is also a legacy of suppression of traditional Indigenous health knowledge and healing practices with the potential to improve health outcomes for Indigenous Peoples. TELUS Fund welcomes Expert Organization Support Forms completed by Healing specialists, Knowledge Keepers, and Elders who are recognized by the community for their skill in understanding and working within Indigenous cultural worldviews and providing Indigenous approaches to healthcare in the well-being area.

*Do I have to secure support from more than one Expert Organization?*

To meet the Fund's **minimum** support requirement, you need to obtain support from at least **one** national Expert Organization delivering healthcare services to Canadians **across the country**. However, the most competitive submissions typically exceed the Fund's minimum support requirements and include support from multiple Expert Organizations in the well-being area.

*How many Expert Organization Support Forms are required to demonstrate a "national perspective on the well-being issue"?*

Applicants must ensure the Expert Organizations that support the project demonstrate a **national** perspective on the well-being issue. This can be achieved by obtaining **one** [Expert Organization Support Form](#) from a **national** Expert Organization delivering services to Canadians across the country. Alternatively, you can meet this requirement by obtaining Expert Organization Support Forms from **at least two** municipal, provincial or regional Expert Organizations.

*I missed the March 15<sup>th</sup> date to request pre-approval for my Expert Organization(s). Can I still submit my application?*

Yes. You are welcome to include their Expert Organization Support Form with your application on April 5th. However, if the Expert Organization does not meet the Fund's minimum support requirement, the application will be withdrawn from consideration at that time.

*In addition to delivering healthcare services to Canadians in the well-being area, my Expert Organization also raises awareness of the well-being issue, solicits donations, funds research, and advocates to influence policies. Do these other activities impact their eligibility as an Expert Organization?*

No. Expert Organizations can be involved in all of the activities mentioned, as long as these are not their primary activities. Expert Organizations must be primarily in the business of delivering healthcare services, programs, supports or resources to Canadians struggling in the well-being area featured in the project.

*Where can I find more information about regulated health professionals?*

Here is a listing of [regulated health professionals in Canada](#) by province to help you get started. The regulated health professional must have expertise in the well-being issue featured in your project and be willing to provide feedback on the creative materials.

*The Expert Organization is willing to contract a regulated health professional to provide feedback for my project. Does this meet the Fund's requirement for at least one regulated healthcare professional "on their team"?*

Yes. The Fund uses a broad definition of "on the team" that may include for example staff, contractors, members, volunteers, and the board of directors at the Expert Organization. The regulated health professional must be identified within the Expert Organization Support Form, have expertise in the well-being issue, and be willing to provide feedback on the creative materials for the project. Here is a listing of [regulated health professionals in Canada](#) by province to help you get started.

*I am re-submitting an application for funding for a project that TELUS Fund previously declined. Can I submit the prior Expert Organization Support Forms or do I need to ask my Expert Organizations to complete the 2024 Expert Organization Support Form?*

The 2024 Expert Organization Support Form includes a helpful checklist for organizations to confirm they meet the Fund's clarified definition of an Expert Organization. The 2024 Expert Organization Support Form also asks the organization to identify a regulated healthcare professional on their team willing to provide feedback on the creative materials for the project. If this information was already provided in their prior support form, they do not need to complete the 2024 Expert Organization Support Form.

*Where can I find a listing of Expert Organizations that have been previously approved by TELUS Fund?*

A list does not currently exist.